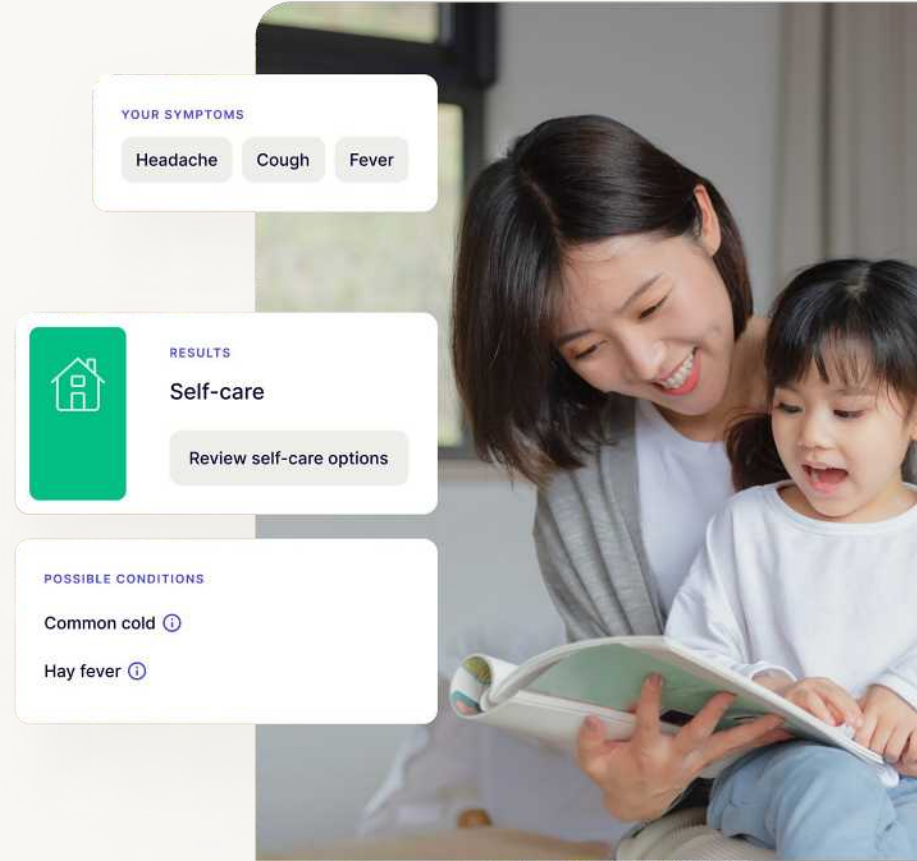




AI Triage & Care Navigation



Provider of AI Care Navigation to leading care orgs

80+

customers & partners

24M+

completed symptom assessments

140k+

hours of doctors' work curating and validating our AI

No. 1

AI-powered triage provider globally

SELECTED CLIENTS

PUBLIC HEALTH & GOVERNMENTS



PAYERS



Allianz Partners



ageas

AOK PLUS

Gothaer

nextcare



DÖVERA



PROVIDERS, TECHNOLOGY & TELEMEDICINE

Optum

Microsoft

loyal

eVISIT



diagnostikare

Certified safety & efficacy



MGP certified as Class IIb medical devices under the MDR in the EU.



Compliant with the General Data Protection Regulation



LEI Code:
984500NIA7B8AFF75805



Quality Management System certified with PN-EN ISO 13485:2016



Processes and Development Procedures certified with ISO 27001:2017



Compliant with standards for patient data protection



System and Organization Controls 2[®] Compliant



Certified by the Polish Ministry of Health



Guidelines set by the AI Act

Challenges in public health



Workforce shortages & admin burden



Poor engagement and reactive position

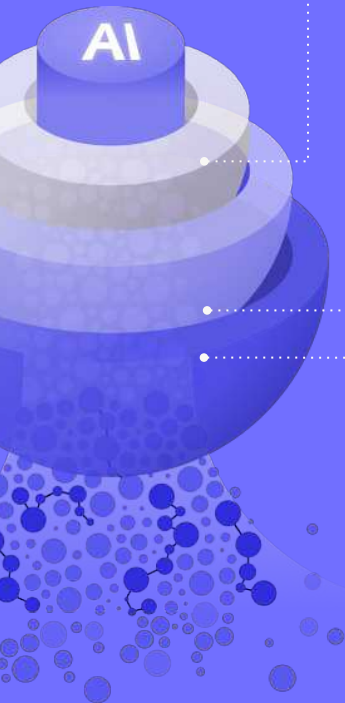


Operational inefficiencies



Proposed solution





API

- ✓ The world's most widely adopted API for triage
- ✓ Billions of API calls processed to date

Inference Engine

- ✓ Proprietary belief propagation
- ✓ Clinical reasoning algorithm fine-tuned on 23M of user sessions

Medical Knowledge Graph

- ✓ 140,000 hours of physician's work
- ✓ 900,000 connections in 13 age groups
- ✓ 30,000 unique sources included
- ✓ 24 language versions
- ✓ 20,000+ structured vignettes
- ✓ SNOMED-CT and ICD-10 mappings
- ✓ ISO-confirmed development standards

900+
conditions

500+
lab tests

1,700+
symptoms

320+
risk factors

13 years

building the world's most
advanced probabilistic
reasoning system for
triage and preliminary
diagnosis

Use case

AI triage & care navigation

ACCESS POINTS

www

Mobile app

Chatbots

Phone line

Patient portal

RESPONSIBLE FEATURES

AI symptoms assessment

Triaging

Red flags identification

CTA to services

Self-care educational articles

BENEFITS

- ✓ 24/7/365 patient support
- ✓ minimization of ER use
- ✓ urgent case detection
- ✓ links to care-adjusted care options
- ✓ empowering patients

OUTCOMES

50% of patients who intended to go to the emergency room changed their mind

91% reduction in patient uncertainty

80% of users will likely use it again

Actionable health insights



71%

improved self-assessment completion rates by 71%—from 49% to 84%

55%

of consumers initially intending to attend the ED diverted to lower-acuity settings

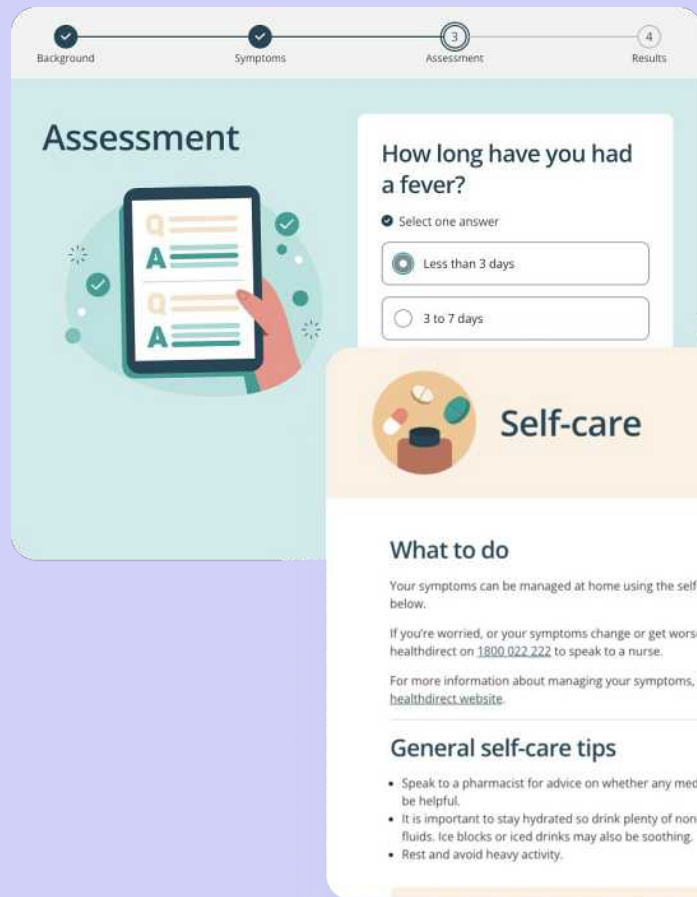
46%

reduced overtiage compared to HDA's legacy Clinical Decision Support

More in NEJM AI



PEER REVIEWED





91.3%

reduction in members uncertain about their care intent

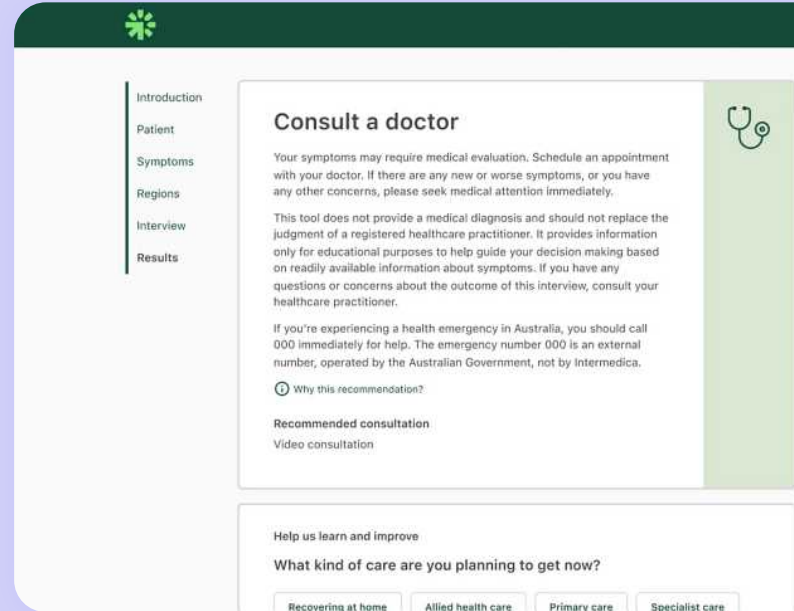
50%

of members changes their care intent

56.5%

increase in intent to engage in self-care

More in JHA



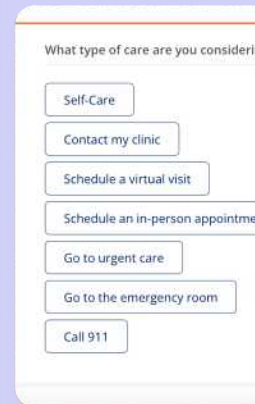
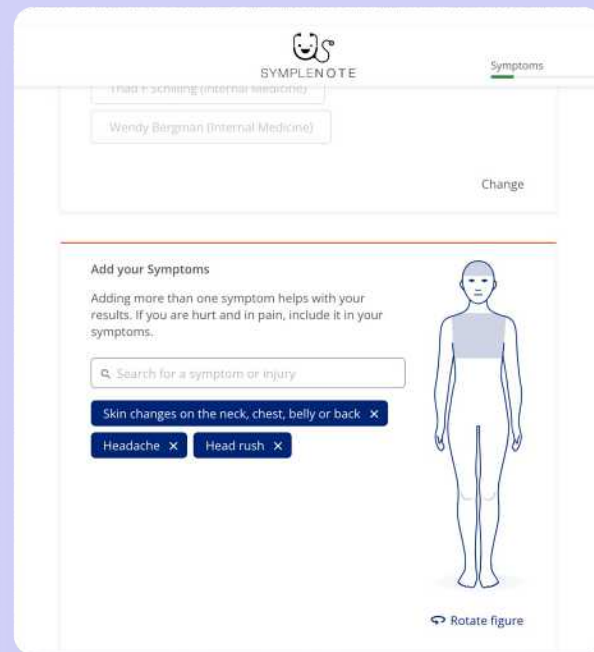


92%

Triage accuracy confirmed
by physicians

99.5%

Confirmed triage level safety



Sharing expertise in leading journals

- ✓ Strong team of researchers and scientists
- ✓ Publications in JAMA, Frontiers, Medical Economics, SCIEDU, PubMed, and more
- ✓ Over 10 publications since 2023
- ✓ Mentions in external publications

[Learn more](#)

91%

of safety performance was scored by Infermedica AI and standard triage protocols

SCIEDU

80%

of users indicated that they will use virtual triage in the future

 **frontiers**

35%

of patients changed their care-seeking behavior

SCIEDU

2/1000

virtual triages performed could lead to life-saving decisions

 **frontiers**



Want to Check your Symptoms Live?

<https://symptomate.com/>



Thank you!



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