

# SYNAPSIVATE

## No-Code Workforce Ops

Empowering healthcare providers through AI-driven,  
flexible scheduling and real-time coordination



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# The Problem

Healthcare teams struggle with fragmented, manual scheduling systems that can't adapt to real-time changes. The result: miscommunication, uneven workloads, staff burnout, and disrupted patient care



## The Solution

**AI-first, no-code platform that unifies scheduling, leave, and transparent coordination so caregivers stay balanced and patients receive uninterrupted care**

# Cloud HR Management

No-Code Workforce Ops — Streamline Rostering, Leave & Real-Time Attendance



## Click-and-Play Onboarding

Instantly onboard employees and collect documents with automated HRIS updates.



## Biometric Attendance

Real-time tracking with biometrics.



## PDPA Compliance

Ensure employee data privacy and meet regulatory standards.



## Serverless Scheduling

Automate shift planning and replacements. No-code setup for departments, shifts, and constraints. Integrated with attendance.



## Cloud-Native Advantage

Access anytime, scale effortlessly, enjoy high availability, and eliminate infrastructure management



## Leave Management

Configure leave policies with no-code tools; track requests, balances, and approvals.



## Calendar & Events

Organize holidays, meetings, and team tasks with shared calendars.



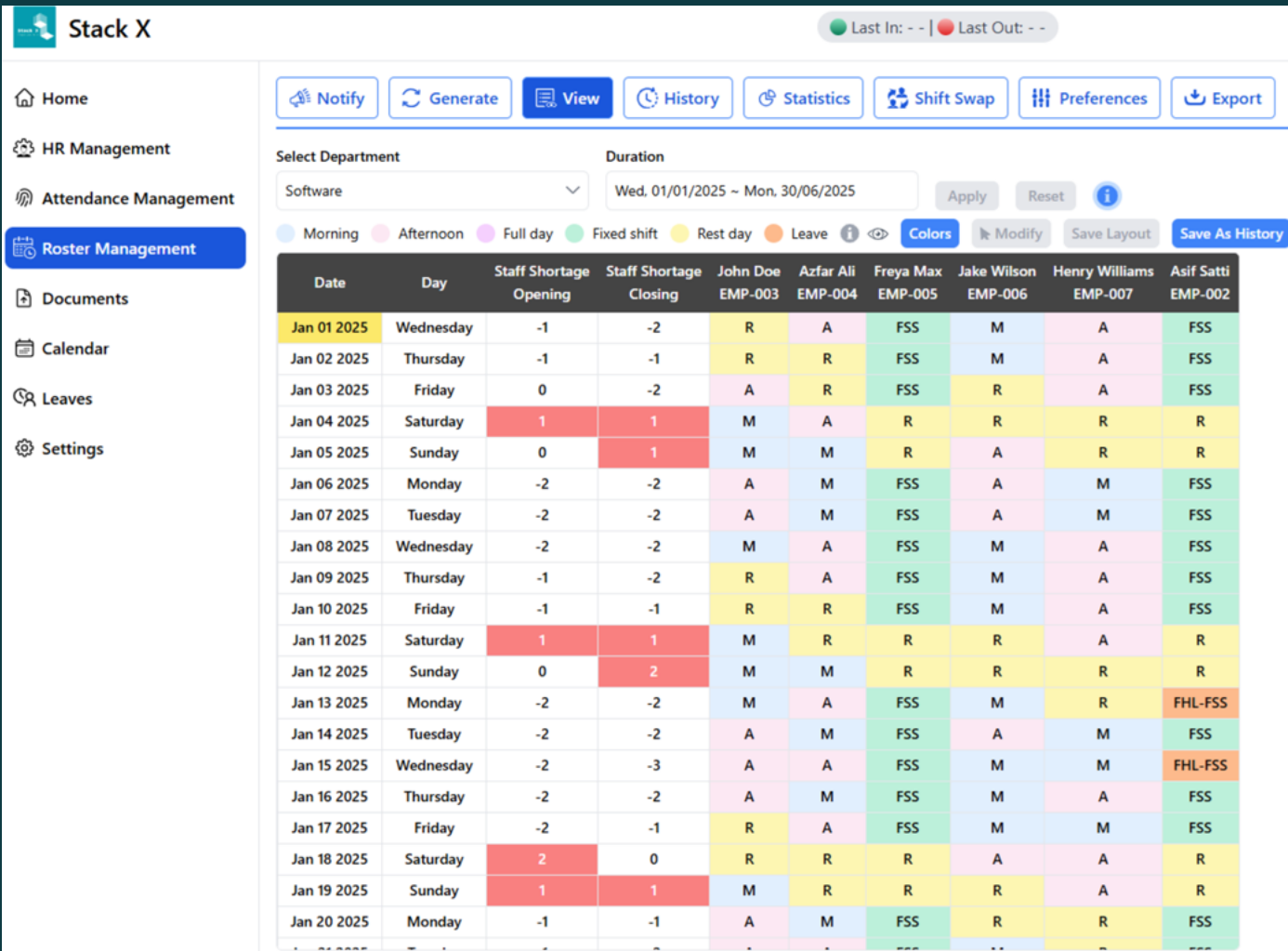
## Reports & Analytics

Generate real-time reports on HR activities, attendance, and policy compliance.



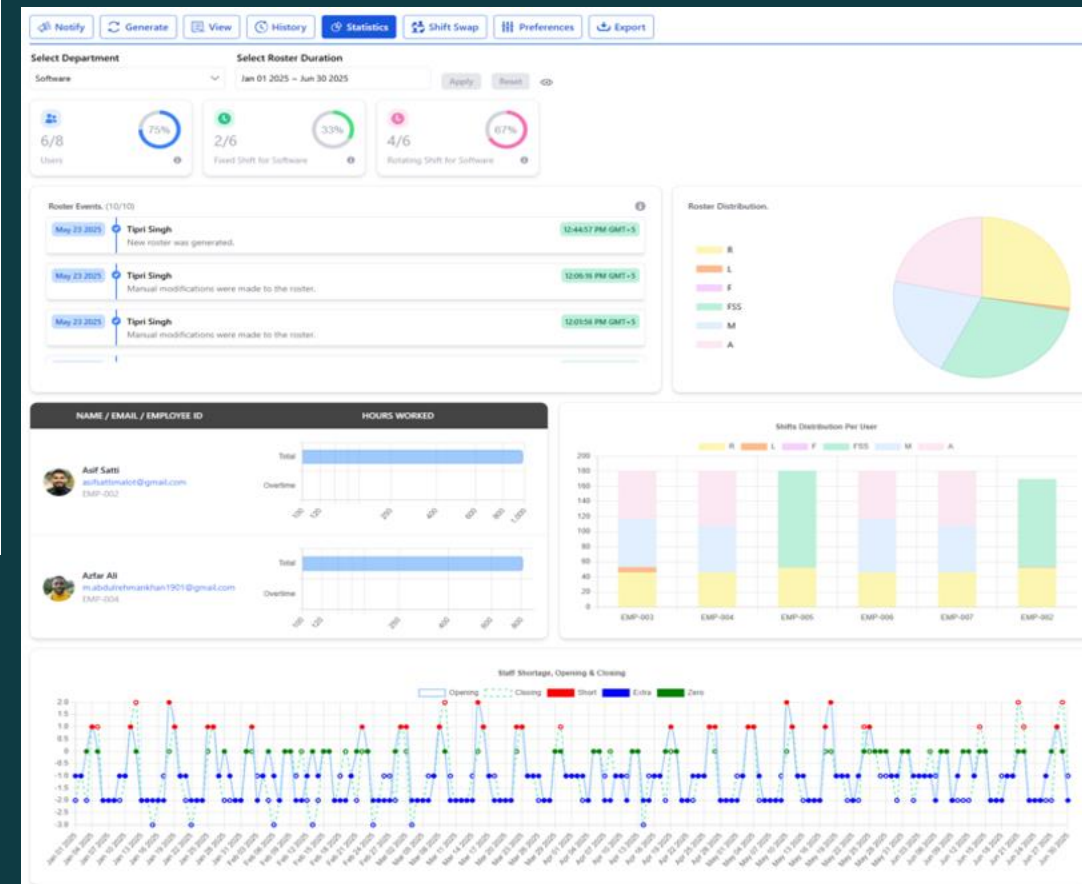
## Coming Soon

Payroll export and inventory tracking.



- **Serverless scheduling engine** that auto-generates optimal staff rosters using inputs like operational constraints, pre-approved leaves, and individual preferences.

- **Mobile-first and seamlessly integrated** with time & attendance, enabling features like shift swaps and on-the-go visibility for both managers and staff.



- **Currently tailored for the retail sector**, with the goal to generalize and scale across industries where dynamic workforce scheduling is critical — driving higher efficiency and employee satisfaction.

# Winner of the prestigious Singapore IMDA Open Innovation Platform Challenge 2023



OPEN INNOVATION PLATFORM



# “15-sec rostering, easy shift swapping: How AI solution keeps both S’pore retailer and its staff happy”

“More than

**13,000** tech solvers

from around the world were invited to submit their proposals for Yue Hwa during the six-week process. After evaluating 16 proposals, Yue Hwa picked Pakistan-based tech solver **Synapsify** – the company was able to customise its Human Resource Management enterprise resource planning (ERP) solution, Synapsivate, for Yue Hwa’s specific needs.”

## The Straits Times, Singapore

Discover how AI is transforming staff rostering at Yue Hwa — scan the QR code to read more.



## 15-sec rostering, easy shift swapping: How AI solution keeps both S'pore retailer and its staff happy

Through the IMDA Open Innovation Platform, Yue Hwa Chinese Products found a rostering solution that enhanced flexibility, boosted productivity and ensured employees felt valued



## Empowering Staff Through Fair & Transparent Shift Management



*"Even tallying up the number of morning, afternoon and overtime shifts is pretty equal. This has significantly reduced complaints about favoritism and has **improved staff morale**... This efficiency allows us to focus on other important human resources functions, improving overall **operational efficiency**. The solution also provides a **fair and transparent** system that acknowledges and accommodates **diverse employee needs**."*

Mr Jacob Yu  
Managing Director  
Yue Hwa Chinese Products

# The Market



**Retail**



**Healthcare & Social Service**



**Education**



**Transportation, Supply Chain & Logistics**



**Customer Service & Hospitality**



**Manufacturing**

# Impact On Healthcare

- Real-time updates: Emergency leaves and shift changes instantly reflect across the roster, eliminating miscommunications.
- Enhanced transparency: Both staff and managers have clear, shared visibility on leave requests, approvals, and staffing needs.
- Improved morale & care quality: Fair scheduling and responsive leave handling reduce stress on staff, ensuring patients always receive timely care.
- Dynamic adjustments: AI recalibrates rosters on the fly to cover gaps and balance workloads.



# Fusing Minds, Forging Futures.



Get in touch with us today!  
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