




Any one of the following departments is able to facilitate your request to opt out or opt back in to the NEHR. It does not have to be an institution that holds your records.

Please approach the front desk for directions if needed.

Institution Type	Institution	Department facilitating NEHR Opt- Out/In
Polyclinics	National Healthcare Group Polyclinics	<ul style="list-style-type: none"> <li>Operations Team</li> <li>Patient Service Associates</li> </ul>
	National University Polyclinics	
	SingHealth Polyclinics	Operations Team
Restructured Hospitals	Alexandra Hospital	<p>Medical Records Office by appointment only. To arrange an appointment, please submit via FormSG:</p>  <p>For the following fields, please indicate:</p> <ul style="list-style-type: none"> <li>Type of Enquiry: <b>Others</b></li> <li>Enquiry Details: <b>NEHR Opt-Out/In</b></li> </ul>
	Changi General Hospital	Services Operations Team by appointment only. To set up an appointment, please contact <a href="mailto:medicalreport@cgh.com.sg">medicalreport@cgh.com.sg</a> .
	Institute of Mental Health	Medical Records Office
	Khoo Teck Puat Hospital	
	KK Women's and Children Hospital	
	National University Hospital	<p>Medical Records Office by appointment only. To arrange an appointment, please submit via FormSG:</p>  <p>For the following fields, please indicate:</p> <ul style="list-style-type: none"> <li>Type of Enquiry: <b>Others</b></li> <li>Enquiry Details: <b>NEHR Opt-Out/In</b></li> </ul>
	Ng Teng Fong General Hospital	<p>Medical Records Office by appointment only. To arrange an appointment, please submit via FormSG:</p>  <p>For the following fields, please indicate:</p> <ul style="list-style-type: none"> <li>Type of Enquiry: <b>Others</b></li> <li>Enquiry Details: <b>NEHR Opt-Out/In</b></li> </ul>
	Sengkang Hospital	Medical Records Office
	Singapore General Hospital	Health Information Management Services Department by appointment only. To set up an appointment, please contact <a href="mailto:medicalreport@sgh.com.sg">medicalreport@sgh.com.sg</a> .
	Tan Tock Seng Hospital	Medical Records Office by appointment only. To arrange an appointment, please submit via FormSG:

		 <p>For the following fields, please indicate:</p> <ul style="list-style-type: none"> <li>• Type of Enquiry: <b>Others</b></li> <li>• Enquiry Details: <b>NEHR Opt-Out/In</b></li> </ul>
	Woodlands Health	Health Information Services by appointment only. To arrange an appointment, please email to <a href="mailto:wh.his@nhghealth.com.sg">wh.his@nhghealth.com.sg</a> .
Community Hospitals	Bright Vision Community Hospital	Medical Records Office
	Outram Community Hospital	
	Sengkang Community Hospital	
National Specialty Centres	National Skin Centre	Clinic Operations Department